

baby&beyond

Need To Return An Item? Please follow these instructions:

1. Complete the return/exchange form below. If the product is damaged and/or defective, please skip these steps and call us at (780) 416-2188 or email orders@babyandbeyond.ca.
2. Ensure that the item(s) being returned is in its original box including instructions, accessories and internal packaging. Items must be in complete resalable condition otherwise a credit will not be issued.
3. Place the product(s) in the shipping box, or an appropriately sized box, and package in such a way that it arrives intact. If using the original shipping container, all address and delivery labels should be removed. Include a copy of your packing slip in with the return. If you no longer have the packing slip, please include your order number, name, address and telephone number. Send the box to the following address by Canada Post or courier of your choosing, with tracking number. You will be responsible for all return shipping charges.

Baby & Beyond
#124, 2755 Broadmoor Blvd.
Sherwood Park, Alberta T8H 2W7

Return & Exchange Form

Name: _____ Order #: _____

Address: _____ Postal Code: _____

Phone #: _____ Email: _____

Refund

Item #: _____ Item Description: _____ Qty: _____ Reason: _____

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Exchange - and charge to the same credit card - shipping charges apply.

Item #: _____ Item Description: _____ Qty: _____ Reason: _____

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Please allow 10 business days to receive and process your return. An email confirmation will be sent to you. If you would like additional assistance simply email us at orders@babyandbeyond.ca or call us at (780) 416-2188

